



Super Manager

Be the Boss Everyone Wants to Work For



Self-Guided Learning Program

Overview



Introduction

Many studies have been conducted to determine the reasons that employees leave their jobs. Most reasons point squarely to their bosses:¹

- 39% said their supervisors didn't keep their promises.
- 37% said their supervisors failed to give credit when due.
- 31% said their supervisor gave them the "silent treatment."
- 27% said their supervisor made negative comments about them to others.
- 23% said their supervisors blamed others to cover up their own mistakes or embarrassment.



As a result, employees reported feeling more tension, mistrust, and exhaustion, and were less satisfied and less likely to take on additional tasks or work longer hours. In other words, managers directly affect their employees' productivity and satisfaction in the workplace.



Test Your Knowledge

Read the question, then click on the answer.

Which of the following best describes a Super Manager?

A. They set reasonable goals so everyone can achieve them.

B. They are satisfied when things are going well.

C. They foster autonomy and independence in their employees.

D. They focus on improving themselves more than developing their staff.

